

# Shreenand Patel

Compliance · Data · Development · Operations

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## PROFESSIONAL SUMMARY

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Compliance and governance professional with 5+ years in regulated sectors, combined with director-level experience across web development, eCommerce and creative operations. Strong SQL, reporting, process improvement and stakeholder management.

## EXPERIENCE

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### Compliance Officer

Commercial Services Group (Kent)  
May 2021 — Present · Kent, UK

Manage compliance requirements across multiple local authorities within Education, Social Work and Care sectors — auditing, reporting, and continuous improvement at scale.

- Manage compliance across multiple local authorities in Education, Social Work and Care
- Conduct audits, compliance reviews and quality assurance against regulatory requirements
- Analyse large volumes of documentation to identify discrepancies, risks and improvements
- Investigate issues, identify root causes and support corrective action implementation

### Director, Developer & Client Coordinator

Fleet Hosting Limited  
Oct 2023 — Present · London, UK

Lead website development, software engineering and digital transformation projects — from SQL-backed systems to workflow automation and client delivery.

- Lead delivery of website development, software engineering and digital transformation
- Work with databases, SQL queries and data structures for client websites and systems
- Translate business requirements into scalable technical solutions
- Design and implement workflow automation to improve operational efficiency

### Director & Operations Manager

PackRipperz Limited  
Nov 2025 — Present · London, UK

Manage operations for a growing eCommerce and trading card business — sales analysis, inventory forecasting,

and scalable operational workflows.

- Manage operations for a growing eCommerce and trading card business
- Analyse sales performance, purchasing trends and customer behaviour
- Oversee supplier management, stock forecasting and inventory planning
- Develop reporting processes for operational performance and profitability

## **Director & Creative Operations Lead**

Cairo Ren Limited

Nov 2025 — Present · London, UK

Manage creative operations, project delivery and client relationships across marketing, media and creative projects.

- Manage operations, project delivery and client relationships
- Coordinate marketing, media and creative projects end to end
- Develop operational workflows and project management processes
- Analyse campaign and project performance data to improve client outcomes

## **Sales Assistant**

Currys PC World / Carphone Warehouse

Nov 2018 — Sep 2022 · UK

Consistently exceeded sales targets while coaching colleagues and analysing performance metrics in a high-volume retail technology environment.

- Consistently achieved high sales performance against targets
- Analysed sales reports and performance metrics
- Supported management with team leadership responsibilities
- Delivered coaching and training to colleagues

## **VENTURES**

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### **Fleet Hosting Limited**

Director, Developer & Client Coordinator

fleethosting.co.uk

### **PackRipperz Limited**

Director & Operations Manager

packripperz.com

### **Cairo Ren Limited**

Director & Creative Operations Lead

cairoren.com

## **EDUCATION**

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### **Kingston University**

BSc (Hons) International Business with Business Experience (First-Class Honours)

2018 — 2021

- Data Analytics
- Economics
- Accounting
- Business Operations
- Human Resource Management

## **Lampton Sixth Form**

A-Levels

2016 — 2018

- Business — Distinction\*
- Business — Distinction\*
- Information Technology — Distinction\*

## **CORE SKILLS**

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### **Business Intelligence & Data**

Data Analysis · Data Quality Management · Business Intelligence Reporting · SQL & Database Querying · Data Validation & Auditing · KPI Reporting & Monitoring · Root Cause Analysis · Data Interpretation

### **Systems & Process Improvement**

Business Process Improvement · Workflow Optimisation · Systems Analysis · Operational Efficiency · Documentation & Governance · Continuous Improvement · CRM & Business Systems · Automation & Digital Solutions

### **Leadership & Stakeholder Management**

Stakeholder Engagement · Client Relationship Management · Project Coordination · Training & Development · Team Leadership · Communication & Presentation · Business Operations Management